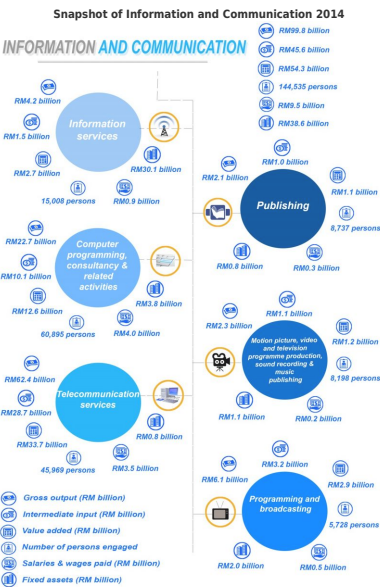




SERVICES STATISTICS ON INFORMATION AND COMMUNICATION 2015



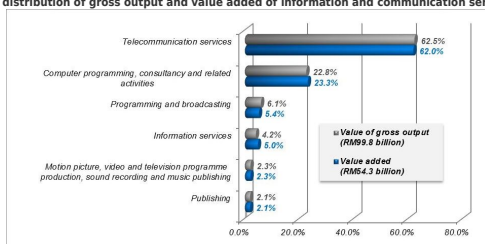
INTRODUCTION

This report presents statistics related to the information and communication services which encompasses publishing activities; motion picture, video & television programme production, sound recording & music publishing; programming & broadcasting; telecommunication services; computer programming, consultancy & related activities and information services. The statistics presented were compiled based on the Survey of Services Establishments conducted in 2015 for reference year 2014.

PERFORMANCE OF INFORMATION AND COMMUNICATION SERVICES Performance of information and communication services by activity

In 2014, the information and communication services recorded the gross output amounting RM99.8 billion with value added RM54.3 billion. Chart 1 shows the percentage distribution of gross output and value added in the information and communication services by activity. Based on the chart, telecommunication services activity contributed the highest percentage of gross output and value added with 62.5 per cent and 62.0 per cent respectively. This was followed by computer programming, consultancy and related activities services with the gross output, 22.8 per cent and value added, 23.3 per cent.

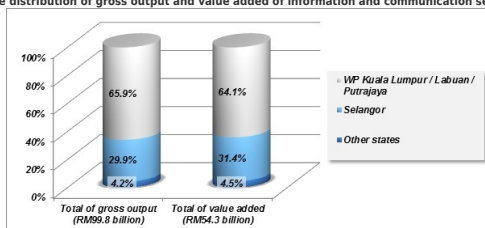
Chart 1: Percentage distribution of gross output and value added of information and communication services by activity, 2014



Performance of information and communication services by state

Chart 2 shows a comparison of gross output and value added by state. W.P. Kuala Lumpur / Labuan / Putrajaya dominated the gross output of information and communication services with RM65.8 billion (65.9%) and followed by Selangor RM29.8 billion (29.9%). In terms of value added, the composition of contribution showed a similar trend. These states contributed 95.8 per cent and 95.5 per cent of the total gross output and value added, respectively.

Chart 2: Percentage distribution of gross output and value added of information and communication services by state, 2014



Note: Other states refer to Johor, Kedah, Kelantan, Melaka, Negri Sembilan, Pahang, Perak, Perlis, Pulau Pinang, Sabah, Sarawak and Terengganu.

Information and communication services by output size

Table 1 shows that RM84.1 billion (84.2%) of gross output in these services was contributed by the output size group of RM100 million and above. This size group also has the highest number of persons engaged with 95,738 persons (66.2%).

Table 1: Gross output and number of persons engaged by output size, 2014

Output size (RM million)	Gross output	Number of persons engaged
< 1	RM0.34 billion 0.4%	3,975 2.8%
1 - < 50	RM10.2 billion 10.2%	34,565 23.9%
50 - < 100	RM5.2 billion 5.2%	10,257 7.1%
100 and above	RM84.1 billion 84.2%	95,738 66.2%
TOTAL	RM99.8 billion 100.0%	144,535 100%

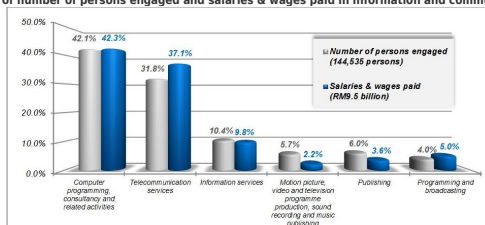
Number of persons engaged and salaries & wages paid in information and communication services

In 2014, the number of persons engaged recorded 144,535 persons with salaries & wages paid amounting to RM9.5 billion.

Percentage distribution of number of persons engaged and salaries & wages paid by activity

Chart 3 shows the percentage distribution of the number of persons engaged and salaries & wages paid by activity whereby computer programming, consultancy and related activities services dominated the number of persons engaged with 42.1 per cent and salaries & wages paid at 42.3 per cent. This was followed by telecommunication services with the number of persons engaged posted 31.8 per cent and 37.1 per cent of salaries & wages paid.

Chart 3: Percentage distribution of number of persons engaged and salaries & wages paid in information and communication services by activity, 2014



Number of persons engaged by category of workers

The total of paid full-time employees recorded was 141,013 persons or 97.6 per cent of the total number of persons engaged in the information and communication services. Meanwhile, the remaining 2.3 per cent was part-time employees and 0.1 per cent was working proprietors and unpaid family workers. Out of the total paid full-time employees, managerial, professional and executive category was the highest with 72,333 persons (51.3%). This was followed by technical and supervisory with 37,042 persons (26.3%) as shown in Chart 4.

Chart 4: Number of persons engaged in information and communication by category of workers, 2014



Information and communication services by employment size

Table 2 shows that RM61.5 billion or 61.6 per cent of gross output in these services was contributed by the employment size group of 1,000 persons and above. This size group also has the highest number of persons engaged with 77,412 persons (53.5%).

Table 2: Gross output and number of persons engaged by employment size, 2014

Employment size	Gross output	Number of persons engaged
< 30	RM10.5 billion 10.6%	18,731 13.0%
30 - 999	RM27.8 billion 27.8%	48,392 33.5%
1000 and above	RM61.5 billion 61.6%	77,412 53.5%
TOTAL	RM99.8 billion 100.0%	144,535 100.0%

Released By:

**THE OFFICE OF CHIEF STATISTICIAN MALAYSIA
DEPARTMENT OF STATISTICS, MALAYSIA
#myHariBulan# #myBulan# #myTahun#**

Contact person:

Ho Mei Kei
Public Relation Officer
Corporate and User Services Division
Department of Statistics, Malaysia
Tel : +603-8885 7942
Fax : +603-8888 9248
Email : mkho[at]stats.gov.my

Contact person:

Baharudin Mohamad
Public Relation Officer
Strategic Communication and International Division
Department of Statistics Malaysia
Tel : +603-8090 4681
Fax : +603-8888 9248
Email : baharudin[at]dosm.gov.my

Copyright ©2025 Department of Statistics Malaysia Official Portal. All Rights Reserved.