



KENYATAAN MEDIA

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INDEKS VOLUM PERKHIDMATAN, MALAYSIA SUKU TAHUN KEDUA 2025

Indeks Volum Perkhidmatan meningkat 5.0 peratus pada suku tahun kedua 2025

PUTRAJAYA, 8 OGOS 2025 – Indeks Volum Perkhidmatan mencatatkan pertumbuhan 5.0 peratus tahun ke tahun pada suku tahun kedua 2025, mencapai 159.9 mata. Ini dilaporkan oleh Jabatan Perangkaan Malaysia (DOSM) hari ini dalam siaran **Indeks Volum Perkhidmatan (2015=100), Suku Tahun Kedua 2025**. Penerbitan ini meliputi empat segmen iaitu segmen Perdagangan borong & runcit, Makanan & minuman dan Penginapan; segmen Perkhidmatan perniagaan dan Kewangan; segmen Maklumat & komunikasi dan Pengangkutan & penyimpanan; dan segmen Perkhidmatan lain.

Ketua Perangkawan Malaysia, Dato' Sri Dr. Mohd Uzir Mahidin berkata, "Prestasi Indeks Volum Perkhidmatan bagi suku tahun ini dipacu oleh pertumbuhan segmen Perdagangan borong & runcit, Makanan & minuman dan Penginapan dengan peningkatan sebanyak 5.0 peratus, diikuti oleh segmen Perkhidmatan perniagaan dan

kewangan (4.2%), segmen Maklumat & komunikasi dan Pengangkutan & penyimpanan (5.4%) dan segmen Perkhidmatan lain (7.7%)."

Indeks volum bagi segmen Perdagangan borong & runcit, Makanan & minuman dan Penginapan mencatatkan peningkatan sebanyak 5.0 peratus kepada 160.2 mata, didorong oleh pertumbuhan dalam Perdagangan borong & runcit (4.3%), Makanan & minuman (7.3%) dan Penginapan (13.6%). Mengulas lanjut mengenai perdagangan borong & runcit, Dato' Sri Dr. Mohd Uzir Mahidin menjelaskan, "Peningkatan ini disumbangkan oleh subsektor Perdagangan borong yang meningkat sebanyak 6.2 peratus kepada 149.7 mata. Ini diikuti oleh Perdagangan runcit dengan 3.7 peratus dan Kenderaan bermotor dengan 0.2 peratus."

Sementara itu, segmen Perkhidmatan perniagaan & kewangan mencatatkan indeks volum 150.9 mata dengan pertumbuhan 4.2 peratus. Peningkatan ini didorong oleh Kewangan & insurans (1.3%), diikuti oleh Profesional dan Pentadbiran & khidmat sokongan (7.6%), dan Hartanah (9.4%). Prestasi subsektor Hartanah kekal kukuh, didorong oleh aktiviti pembangunan kediaman dan bukan kediaman.

Pada masa yang sama, segmen Maklumat & komunikasi dan Pengangkutan & penyimpanan meningkat 5.4 peratus untuk mencatatkan 176.9 mata. Peningkatan ini disumbangkan oleh Maklumat & komunikasi (3.4%) dan Pengangkutan & penyimpanan (8.4%).

Seterusnya, segmen Perkhidmatan lain meningkat 7.7 peratus untuk merekodkan 136.6 mata, didorong oleh peningkatan dalam Kesenian, hiburan & rekreasi dan Perkhidmatan persendirian & lain-lain aktiviti (8.9%), Pendidikan swasta (4.9%) dan Kesihatan swasta (9.2%). Subsektor Kesihatan swasta terus mencatat permintaan yang stabil, dengan pertumbuhan dalam perkhidmatan perubatan swasta dan penawaran kesihatan, sekali gus menyokong prestasi keseluruhan segmen ini.

Bagi perbandingan suku tahunan pula, indeks volum Perkhidmatan meningkat sebanyak 1.1 peratus pada suku kedua 2025. Dato' Sri Dr. Mohd Uzir Mahidin menambah, "Pertumbuhan ini disokong oleh peningkatan dalam segmen Perdagangan borong & runcit, Makanan & minuman dan Penginapan (1.8%), Maklumat & komunikasi dan Pengangkutan & penyimpanan (1.3%) dan Perkhidmatan lain (2.8%). Namun begitu, segmen Perkhidmatan perniagaan & kewangan mencatatkan penurunan sebanyak 0.9 peratus."

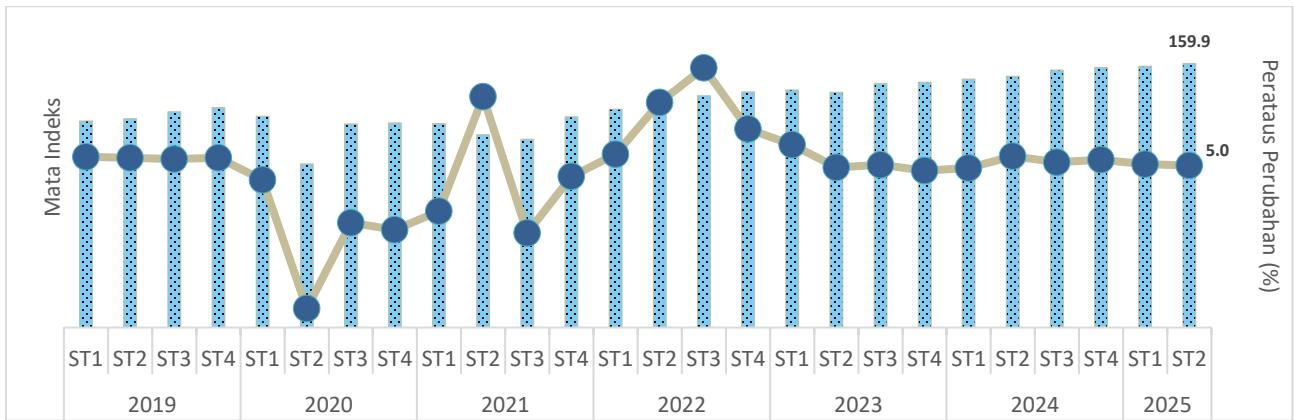
Ketua Perangkawan Malaysia turut memaklumkan "Indeks Volum pelarasan musim turun sebanyak 0.9 peratus berbanding suku tahun pertama 2025. Penurunan ini didorong oleh segmen Perkhidmatan perniagaan & kewangan dengan 11.7 peratus. Namun begitu, segmen Perdagangan borong & runcit, Makanan & minuman dan Penginapan mencatatkan peningkatan sebanyak 3.2 peratus, diikuti oleh segmen Maklumat & komunikasi dan Pengangkutan & penyimpanan (1.6%), dan segmen Perkhidmatan lain (5.2%)."

Kepengerusian ASEAN-Malaysia 2025: Jabatan Perangkaan Malaysia (DOSM) akan mempengarusikan Jawatankuasa Sistem Statistik Komuniti ASEAN Ke-15 (ACSS15) yang bertujuan untuk memperkuuh kerjasama statistik ke arah pembangunan serantau yang mampan.

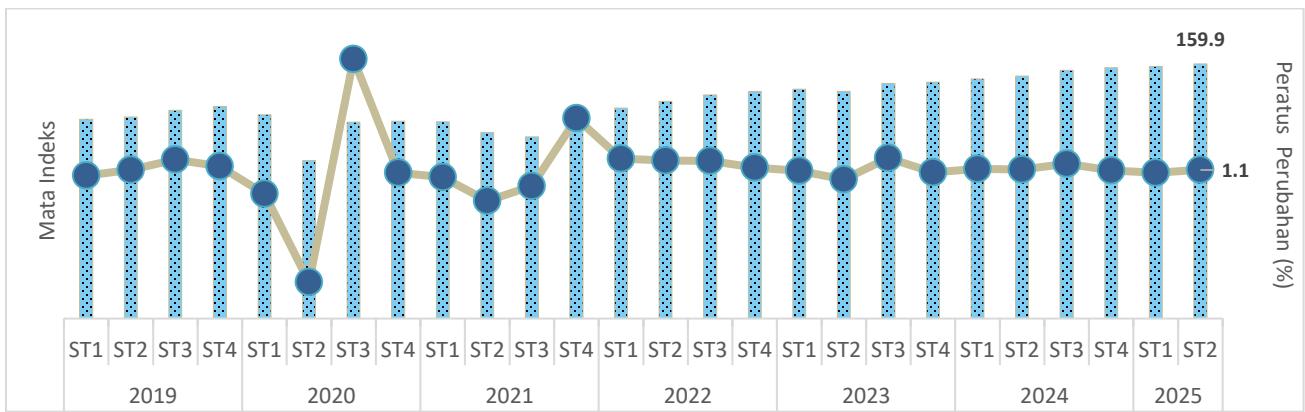
Kerajaan Malaysia telah mengisytiharkan 20 Oktober sebagai Hari Statistik Negara (MyStats Day), dengan tema 'Statistik Nadi Kehidupan.' Sementara itu, Hari Statistik Dunia Keempat akan disambut pada 20 Oktober 2025 dengan tema 'Driving Change with Quality Statistics and Data for Everyone'.

OpenDOSM NextGen adalah medium yang menyediakan katalog data dan visualisasi bagi memudahkan pengguna menganalisis pelbagai data dan boleh diakses melalui portal <https://open.dosm.gov.my>.

Carta 1: Indeks Volum Perkhidmatan dan Peratus Perubahan Tahun ke Tahun



Carta 2: Indeks Volum Perkhidmatan dan Peratus Perubahan Suku Tahun ke Suku Tahun



Dikeluarkan oleh:

**PEJABAT KETUA PERANGKAWAN MALAYSIA
JABATAN PERANGKAAN MALAYSIA
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VOLUME INDEX OF SERVICES, MALAYSIA SECOND QUARTER 2025

Volume Index of Services increased by 5.0 per cent in second quarter of 2025

PUTRAJAYA, 8 AUGUST 2025 – Volume index of Services recorded 5.0 per cent year-on-year growth in second quarter 2025, reaching 159.9 points. This is reported by Department of Statistics Malaysia (DOSM) in today's release of **Volume Index of Services (2015=100), Second Quarter 2025**. This publication consists of four segments namely Wholesale & retail trade, Food & beverage and Accommodation segment; Business services and Finance segment; Information & communication and Transportation & storage segment; and Other services segment.

Chief Statistician Malaysia, Dato' Sri Dr. Mohd Uzir Mahidin stated, “The performance of Volume Index of Services for this quarter was primarily driven by the Wholesale & retail trade, Food & beverage and Accommodation segment with a 5.0 per cent increase, followed by Business services and Finance segment (4.2%), Information & communication and Transportation & storage segment (5.4%), and Other services segment (7.7%).”

The volume index for Wholesale & retail trade, Food & beverage and Accommodation experienced a 5.0 per cent increase to reach 160.2 points, contributed by the growth in Wholesale & retail trade (4.3%), Food & beverage (7.3%) and Accommodation (13.6%). Elaborating further on wholesale & retail trade, Dato' Sri Dr. Mohd Uzir Mahidin pointed out that, “The increase was attributed to Wholesale trade sub-sector which grew 6.2 per cent to 149.7 points. This was followed by Retail trade which increased 3.7 per cent and Motor vehicles at 0.2 per cent.”

Meanwhile, Business services and Finance segment registered a volume index of 150.9 points with a growth of 4.2 per cent. This increase was supported by the growth in Finance & insurance (1.3%), Professional and Administrative & support services (7.6%) and Real Estate (9.4%). The performance of the Real Estate subsector remained strong, driven by residential development.

In the same period, Information & communication and Transportation & storage segment rose 5.4 per cent to stand at 176.9 points. This growth was attributed by Information & communication (3.4%) and Transportation & storage (8.4%).

Additionally, Other services segment grew 7.7 per cent to record 136.6 points, driven by increases in Arts, entertainment & recreation and Personal services & other activities (8.9%), Private education (4.9%) and Private health (9.2%). The Private Health subsector continued to record steady demand, with growth in private medical services and wellness offerings, further supporting the overall performance of this segment.

For quarter-on-quarter comparison, volume index of Services went up 1.1 per cent in the second quarter 2025. Dato' Sri Dr. Mohd Uzir Mahidin added that, “This growth was supported by the increase in Wholesale & retail trade, Food & beverage and Accommodation (1.8%), the Information & communication and Transportation & storage segment (1.3%) and Other services segment (2.8%). However, Business services & Finance segment recorded a decline of 0.9 per cent.”

The Chief Statistician of Malaysia also informed that, “The seasonally adjusted Volume Index decreased by 0.9 per cent compared to the first quarter of 2025. This decrease was primarily driven by the Business Services & Finance segment, which contracted by 11.7 per cent. On the other hand, the Wholesale & Retail Trade, Food & Beverage, and Accommodation segment recorded an increase of 3.2 per cent, followed by the Information & Communication and Transportation & Storage segment (1.6%), as well as the Other Services segment (5.2%).”

ASEAN-Malaysia 2025 Chairmanship: The Department of Statistics Malaysia (DOSM) will chair the 15th ASEAN Community Statistical System Committee (ACSS15) which aims to strengthen the statistical cooperation towards sustainable regional development.

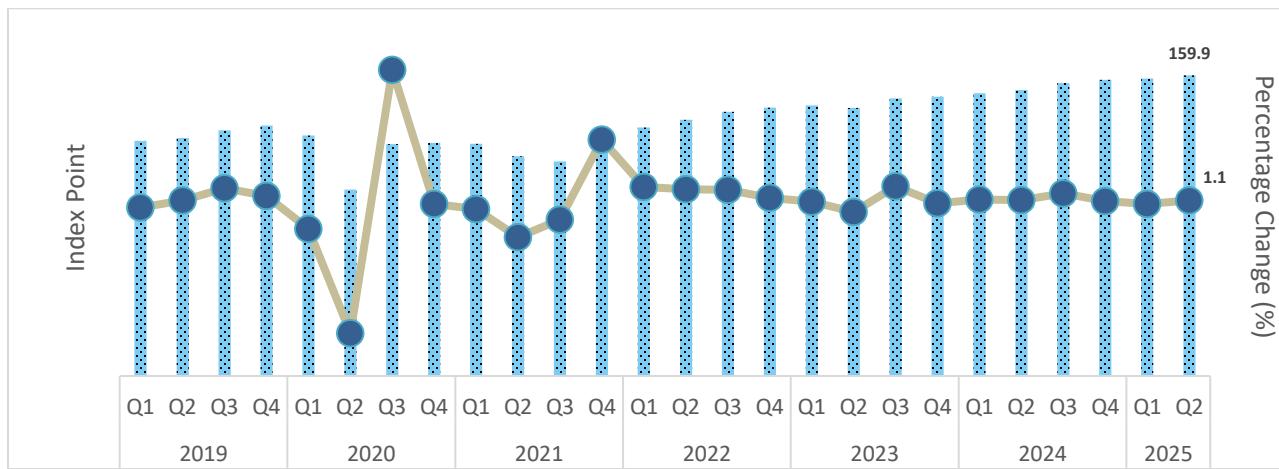
The Government of Malaysia has declared October 20th as National Statistics Day (MyStats Day), with the theme 'Statistics is the Essence of Life.' Meanwhile, the Fourth World Statistics Day will be celebrated on 20th October 2025, with the theme 'Driving Change with Quality Statistics and Data for Everyone'.

OpenDOSM NextGen is a medium that provides data catalogue and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.

Chart 1: Volume Index of Services and Year-on-Year Percentage Change



Chart 2: Volume Index of Services and Quarter-on-Quarter Percentage Change



Released by:

**THE OFFICE OF CHIEF STATISTICIAN MALAYSIA
DEPARTMENT OF STATISTICS MALAYSIA
8 AUGUST 2025**